

SMARTSENSE ONE SERVICE

Turn reactive repairs into proactive maintenance

Eradicate unplanned downtime with integrated work order management, asset management, and preventive maintenance.



Work Order Management

Link work orders to specific assets with custom workflows, built-in collaboration tools, and lifecycle tracking for a more technician-friendly workplace.



Preventive Maintenance

Automate recurring preventive maintenance events based on time, usage, and condition with standardization for inspection and servicing steps across similar asset types.



Asset Management

Secure your record of maintenance, failures, and repairs for each asset with fully enriched asset tracking and integrated insights from Operate and Assure modules.



Automated Compliance Reporting

Optimize Mean Time to Repair (MTTR) and Mean Time to Acknowledge (MTTA) KPIs with a complete compliance reporting suite for all exceptions, audits, and workload analytics.

SmartSense ONE

SmartSense ONE unifies the platform's capabilities within **multiple core modules** that are intentionally designed to work together, creating a more powerful, connected system.



Monitor

Real-time condition monitoring & understanding of asset health.



Service

Identify issues before failures, track assets, & capture work orders.



Operate

Checklists, tasks, & SOPs with real-time accountability.



Guard

Food safety, quality, & HACCP monitoring with probe and sensor integration.



Assure

Digital audits, inspections, & follow-up actions.



Label

Smart label printing management for size & material variants.



Customer Success, Prioritized

"If we lose a bank of frozen ice cream, doesn't take long for that to be a spoilage, and it's \$60-70, \$80,000 in a heartbeat. We typically have multiple saves every year... we're able to take swift and immediate action to remedy that because we're notified, and that's something we did not have before."

Dana Glade, Director of Operations, Jerry's Enterprise