

SMARTSENSE ONE SERVICE

Turn reactive repairs into proactive maintenance

Eradicate unplanned downtime with integrated work order management, asset management, and preventive maintenance.



Work Order Management

Link work orders to specific assets with custom workflows, built-in collaboration tools, and lifecycle tracking for a more technician-friendly workplace.



Preventive Maintenance

Automate recurring preventive maintenance events based on time, usage, and condition with standardization for inspection and servicing steps across similar asset types.



Asset Management

Secure your record of maintenance, failures, and repairs for each asset with fully enriched asset tracking and integrated insights from Operate and Assure modules.



Automated Compliance Reporting

Optimize Mean Time to Repair (MTTR) and Mean Time to Acknowledge (MTTA) KPIs with a complete compliance reporting suite for all exceptions, audits, and workload analytics.

SmartSense ONE

SmartSense ONE unifies the platform's capabilities within **multiple core modules** that are intentionally designed to work together, creating a more powerful, connected system.



Monitor

Real-time condition monitoring & understanding of asset health.



Service

Identify issues before failures, track assets, & capture work orders.



Operate

Checklists, tasks, & SOPs with real-time accountability.



Guard

Automate compliance and connect exceptions to tasks.



Assure

Digital audits, inspections, & follow-up actions.



Label

Smart label printing management for size & material variants.



Customer Success, Prioritized

"We have 2,200 pharmacies and we have 200 clinics. So finding something that was good for everybody was a challenge. We looked at a few systems before we decided SmartSense was the one for us."

Christina Nadeau, Manager of Equipment & Functional Support, Kroger Health