

SMARTSENSE ONE SERVICE

Turn reactive repairs into
proactive maintenance

Eradicate unplanned downtime with integrated work order management, asset management, and preventive maintenance.



Work Order Management

Link work orders to specific assets with custom workflows, built-in collaboration tools, and lifecycle tracking for a more technician-friendly workplace.



Preventive Maintenance

Automate recurring preventive maintenance events based on time, usage, and condition with standardization for inspection and servicing steps across similar asset types.



Asset Management

Secure your record of maintenance, failures, and repairs for each asset with fully enriched asset tracking and integrated insights from Operate and Assure modules.



Automated Compliance Reporting

Optimize Mean Time to Repair (MTTR) and Mean Time to Acknowledge (MTTA) KPIs with a complete compliance reporting suite for all exceptions, audits, and workload analytics.

SmartSense ONE

SmartSense ONE unifies the platform's capabilities within **multiple core modules** that are intentionally designed to work together, creating a more powerful, connected system.



Monitor

Real-time condition monitoring & understanding of asset health.



Service

Identify issues before failures, track assets, & capture work orders.



Operate

Checklists, tasks, & SOPs with real-time accountability.



Guard

Automate compliance & connect exceptions to tasks.



Assure

Digital audits, inspections, & follow-up actions.



Label

Smart label printing management for size and material variants.



Customer Success, Prioritized

"I think the biggest thing that we have seen since SmartSense was rolled out is just the consistency in our temperature monitoring. We know and understand our refrigeration systems better now than we did before, because with the continuous tracking we can see if there's historical events and know if maybe a compressor isn't running right or something isn't working and then we can put a corrective action in place to make that refrigeration system work as efficient as possible."

Jesse J. Gross, Senior Director of Facilities, East Coast Warehouse